



# Bronze Recipient Experience Guide

Your 2024 Recognition Experience Begins Here

## Required Next Steps

1. **Verify Your Center's Name:** Review the spelling and accuracy of your center's name by checking how it's listed in the [Quality Award Portal](#). This is the name that will be engraved on your award and listed in all promotional materials.

If the name is incorrect, please email the corrected name to [qualityaward@ahca.org](mailto:qualityaward@ahca.org) by **June 13, 2024**. Any name change submitted after this deadline will not be accepted.

2. **Verify Your Center's Mailing Address:** Check the accuracy of your center's mailing address in the [Quality Award Portal](#). Your award will be shipped to this address; if the address is incorrect or needs to be updated, please send the accurate mailing address to [qualityaward@ahca.org](mailto:qualityaward@ahca.org) by **June 13, 2024**. Any address changes submitted after this deadline will not be accepted.



Please note, the Quality Award Program covers the cost of your award plaque, and our selected award vendor, Award Crafters, will not reach out to you or ask for you to purchase your award with a credit card.

3. **Register for Convention:** To help us prepare for your convention recognition experience, please complete your Convention Registration by **Friday, August 30, 2024**. If someone other than you will be participating in the recognition ceremony, please ensure their convention registration is completed by Friday, August 30, and note their RSVP for your center.

## Delivering Solutions 24, the AHCA/NCAL Convention & Expo

The 2024 Bronze Quality Awards will be presented at the Elevating Excellence: National Quality Awards & AHCA/NCAL Award Ceremony at Delivering Solutions 24 in Orlando, FL on October 8, 2024, from 4:30-6:00 p.m.

Detailed information about the Elevating Excellence Award Ceremony will be provided via email in September.

To register for Delivering Solutions 24, please follow these instructions:

1. Visit the [Convention webpage](#)
2. Select the *Online Registration* button and enter your contact information and the **unique Delivering Solutions 24 - Quality Award Recipient Discount Code** included in your Recipient Notification Letter.
  - a. Please note, the Quality Award Recipient Code is a one-time use code.
3. Let us know who will be representing your center during the Award Ceremony via the registration process.



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## Recipient Resources and Promotion

Celebrate your achievement in Bronze! The 2024 Bronze logo, planning guide, and information on the Quality Award Store are available for download using the following [link](#).

## Renewal Policy and Looking Forward

Under the Program's [Renewal Policy](#), you will remain an Active Bronze Recipient through 2027. AHCA/NCAL strongly encourages you to continue your quality journey and maintain your active recipient status by pursuing the Silver – Achievement in Quality Award.

Starting July 9, 2024, visit the Quality Award [website](#) to access the 2025 Silver Quality Award Packet, Silver Roadmap, and other applicant resources!

## Questions?

If you have any questions, please email [qualityaward@ahca.org](mailto:qualityaward@ahca.org).